

Abstract

The objective of this study was to find out the characteristics of Public Service Vehicle (PSV) drivers that influence their compliance with traffic regulations. Prospects for increasing compliance by offering them formal employment, passenger policing and the National Road Safety Action Plan were also examined. Drivers, passengers, and officials of PSV associations and companies were sampled and interviewed in the cities of Nairobi, Mombasa and Kisumu. Additional data was collected from key informants and desk reviews. It was found that there was high non-compliance of drivers with the regulations despite enforcement by the police and some policing by passengers. To improve compliance, there is need, among other things, for gradual transformation of the ownership and management of PSVs from individual investor and association- to company ownership and management, improved basic and refresher training and road safety awareness efforts targeting various stakeholders.